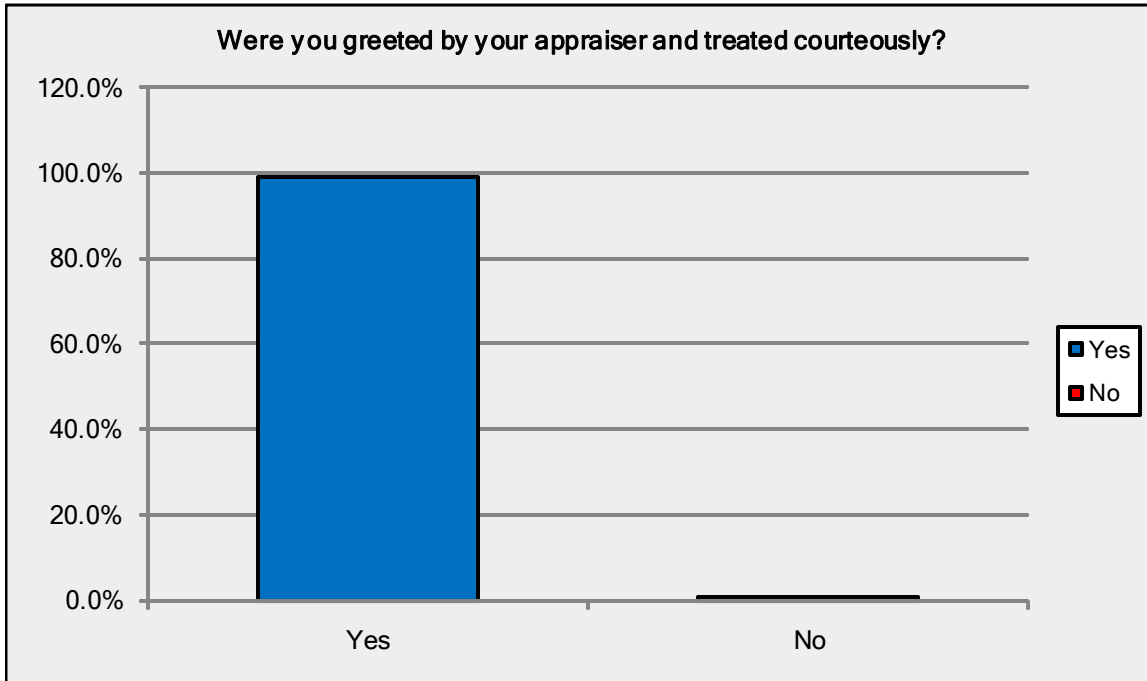


## Appraisal Department/Informal Review Survey

Were you greeted by your appraiser and treated courteously?

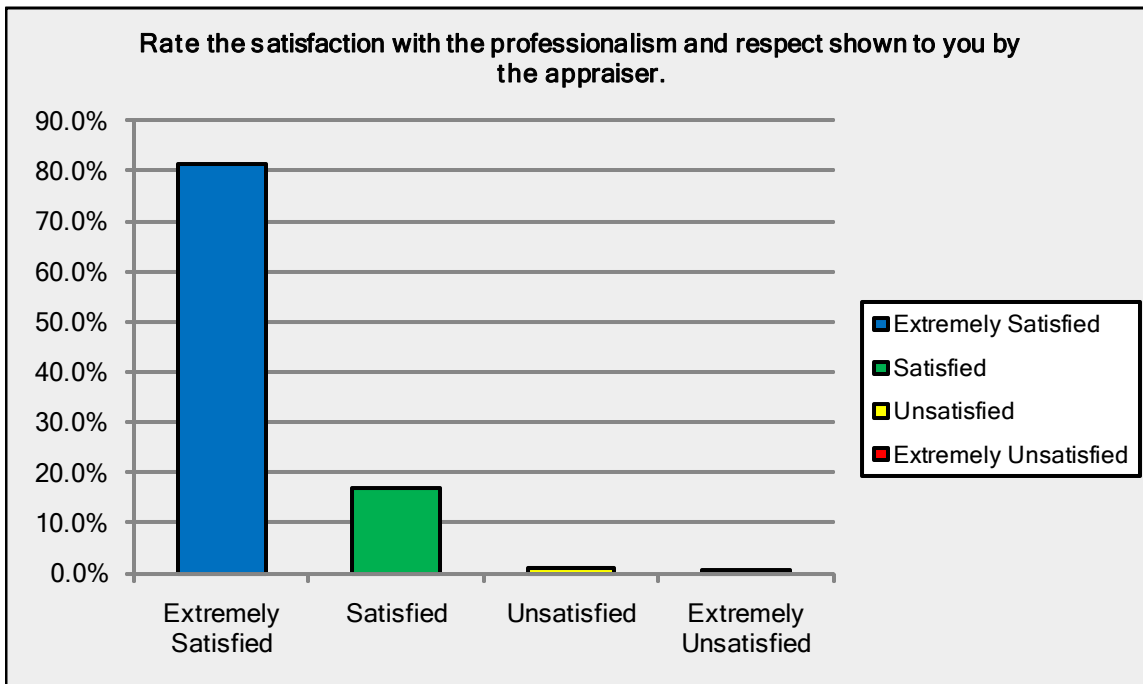
Answer Options	Response Percent	Response Count
Yes	99.2%	396
No	0.8%	3
<i>answered question</i>		<b>399</b>
<i>skipped question</i>		<b>44</b>



## Appraisal Department/Informal Review Survey

Rate the satisfaction with the professionalism and respect shown to you by the appraiser.

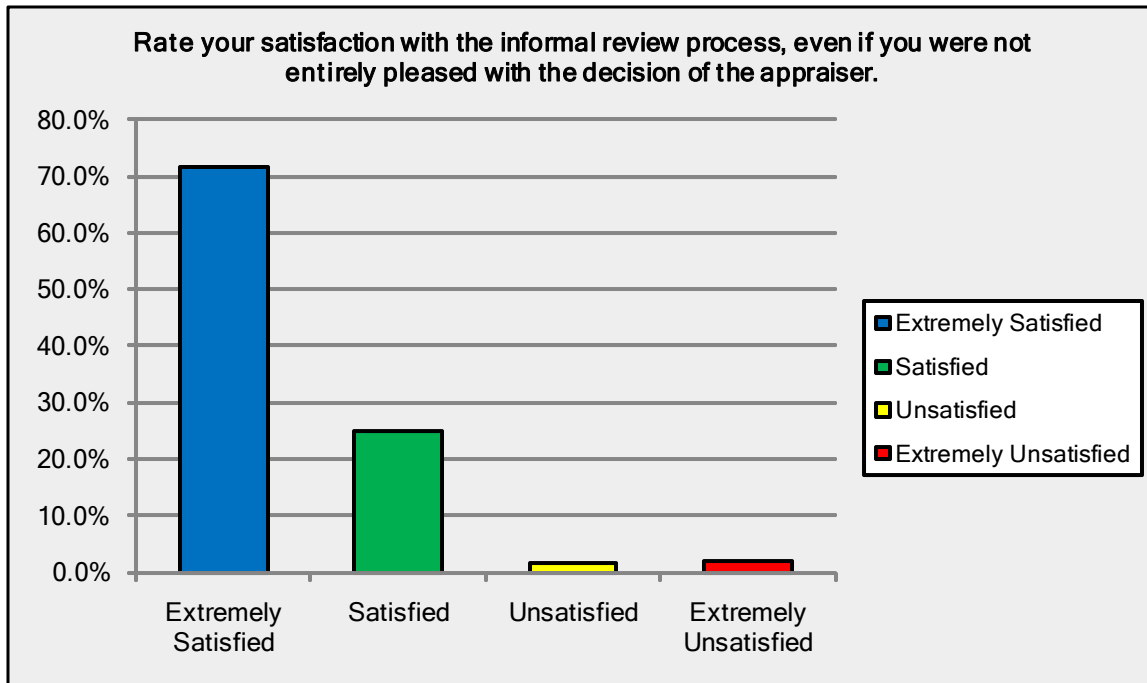
Answer Options	Response Percent	Response Count
Extremely Satisfied	81.4%	358
Satisfied	17.0%	75
Unsatisfied	0.9%	4
Extremely Unsatisfied	0.7%	3
<i>answered question</i>		<b>440</b>
<i>skipped question</i>		<b>3</b>



## Appraisal Department/Informal Review Survey

Rate your satisfaction with the informal review process, even if you were not entirely pleased with the decision of the appraiser.

Answer Options	Response Percent	Response Count
Extremely Satisfied	71.6%	312
Satisfied	25.0%	109
Unsatisfied	1.6%	7
Extremely Unsatisfied	1.8%	8
<i>answered question</i>		<b>436</b>
<i>skipped question</i>		<b>7</b>



## Appraisal Department/Informal Review Survey

Rate your satisfaction with the appraiser's capability of helping you understand the mass appraisal process and the reasoning behind why he/she was able or unable to change the value of your property.

Answer Options	Response Percent	Response Count
Extremely Satisfied	72.6%	315
Satisfied	23.3%	101
Unsatisfied	2.8%	12
Extremely Unsatisfied	1.4%	6
<i>answered question</i>		<b>434</b>
<i>skipped question</i>		<b>9</b>

